

INFORMATION OBLIGATION ACCORDING TO ARTICLE 13 GDPR

The protection of your personal data is very important to us. We carry out online surveys via the SurveyMonkey web service. We process your personal data (in short "data") exclusively based on the statutory provisions. With this data protection declaration, we would like to inform you comprehensively about the processing of your data in our company and the data protection claims and rights to which you are entitled in accordance with Article 13 of the European General Data Protection Regulation (GDPR).

1. Who is responsible for data processing and who is your contact person?

Responsibility:

E-T-A Elektrotechnische Apparate GmbH
Industriestraße 2-8 D -90518 Altdorf
Phone +49 9187 10-0
Email: info@e-t-a.de

The corporate data protection officer is

Bernhard Bock
Projekt 29 GmbH & Co. KG
Ostengasse 14
93047 Regensburg
Email: anfrage@projekt29.de

2. Which data are processed and from which sources do they come?

We process the data that we receive in the context of the online survey with your consent, using the SurveyMonkey of the service provider Momentive Europe UC.

We process the following data

- Name, first name, function
company name, post code, country
- Email address
- IP address

3. For what purposes and on what legal basis will the data be processed?

We process your data to carry out a customer satisfaction analysis. We use your contact data to initiate improvements, if necessary.

The legal basis is your consent to the Lawfulness of Processing (Art 6 sec. 1lit.a GDPR), which you give by actively participating in the survey.

4. Processing of personal data for advertising purposes

Your data will not be used for advertising purposes.

5. Who will receive my data?

If we use a service provider for the purpose of order processing, we nevertheless remain responsible for the protection of your data. All order processors are contractually obliged to treat your data confidentially and to process it only within the scope of providing the service. The contract processors commissioned by us receive your data, insofar as they require the data to fulfil their respective services.

For carrying out surveys on our homepage, we use the SurveyMonkey of the Momentive Europe UC, 2 Shelbourne Buildings, Second Floor, Shelbourne, Ballsbridge, Dublin 4, Ireland.

SurveyMonkey collects information about the device and the application, which you are using for your voluntary participation in the survey, including the IP address, the version of your operating system, the device type, as well as information about the system and performance of the browser type. If you participate via a mobile device, SurveyMonkey also records the UUID of the device. SurveyMonkey also uses so-called third-party tracking services, which in turn use cookies and page tags (also known as web beacons) to collect user data and statistics. We have no influence on the scope of data collected by SurveyMonkey. You can find further information about the cookies used by SurveyMonkey, the privacy policy and the duration of the data storage, following this link <https://www.surveymonkey.de/mp/legal/privacy-policy/#pp-section-10>.

6. How long will my data be stored?

These surveys are carried out continuously during the year. The survey data collected in the respective calendar year **are deleted by SurveyMonkey within the first two weeks of the following year.**

7. Will personal data be transmitted to a third country?

Your data will be transmitted to Momentive Europe UC, Ireland. Your data will be stored on the Momentive Inc., 1 Curiosity Way, San Mateo, California 94403, USA servers. The data transmission to the USA is legitimised through the conclusion of the current EU standard contractual clauses.

8. What data protection rights do I have?

At any time, you have the right of information, rectification, erasure or restriction of processing your stored data, a right to object to processing as well as a right of data portability and appeal in accordance with the requirements of the data protection regulation.

Right of information

You can request information from us, if and to what extent we process your data.

Right to rectification:

If we process your data incorrectly or incompletely, you can at any time request rectification or completion.

Right to erasure:

You have the right to obtain the erasure of your data if they have been unlawfully processed or if processing intervenes disproportionately in legitimate protection interests. Please note that there may be reasons preventing an immediate erasure, e.g. in the event of statutory retention requirements.

Independently of exercising your right of erasure, we will delete your data immediately and completely, as long as no related legal transaction or legal retention requirement prevents it.

Right to restriction of processing your stored data:

You can request the restriction of processing your data if

- you deny the correctness of the data for a duration that allows us to investigate the correctness of the data,
- if processing your data is unlawful, but you decline the erasure and instead request a restriction of the data usage,
- if we no longer require the data for the intended purpose, but you still need the data for assertion or defence of legal claims, or
- if you appealed against the usage of the data.

Right of data portability:

You can request us to make the provided data available to you in a structured, common and machine-readable format, so that you may transmit these data to another responsible person without hindrance from us, if

- we process these data based on your revocable consent or for fulfilling a contract between us, and
- this processing is done by means of automated procedures.

If technically feasible, you can request a direct transmission of your data from us to another responsible person.

Right to object:

If we process your data based on a rightful interest, you may at any time object to this data processing; this would also be applicable to a profiling based on these regulations. We will then no longer process your data, unless we can prove mandatory reasons worthy of protection for processing, which outweigh your interests, rights and liberties or if processing serves the establishment, exercise or defence of legal claims. You may at any time object to processing your data for the purpose of direct advertising without stating any reasons.

Right to appeal:

If you think that we violate German or European law when processing your data, please be so kind as to contact us, so that we can clarify any questions. Of course, you also have the right to turn to your responsible surveillance authority, the corresponding State Office for Data Protection Supervision.

Should you want to enforce one of the above-mentioned rights against us, please contact our data protection official. When in doubt, we can request additional information for confirmation of your identity.

9. Am I obliged to provide data?

You are not obliged to provide any data.

If you do not wish to transmit your data to the Momentive Inc. provider, please refrain from participating in the survey via SurveyMonkey. However, by participating, you help us improve our products and services.